

FCI CORPORATE STRUCTURE

DEPARTMENTS

OPERATIONS

Description & Purpose

Ensures the completion of production processes, embodying company standards and values

Goal

To support and guide clients in breaking language barriers

POC

Manoella Kuriakose & Amber Farnum

EXECUTIVE

Description & Purpose

Advances and adapts corporate goals and values, directing company activities accordingly

Goal

To encourage successful and safe business functions for all stakeholders and resources

POC

Oiga Glinka

CULTURE AND TALENT

Description & Purpose

Manages the internal and external team member life cycles

Goal

To establish and sustain mutually beneficial working relationships that align with company standards and core values

POC

Amber Farnum

FINANCIAL

Description & Purpose

Encapsulates all delineations of company financial processes

Goal

To set the company up for fiscal success and continued growth

POC

Irina Rajput

BUSINESS DEVELOPMENT

Description & Purpose

Cultivates and refines business growth and continued development

Goal

To promote growth in line with industry standards as well as the company's vision and core values

POC

Manoella Kuriakose & Katie Rose-Moody

INFORMATION TECHNOLOGY

Description & Purpose

Oversees and adapts company technology and digital infrastructure

Goal

To align company technology and platforms with business goals and industry advancements

POC

Carl Bubeck

LEGAL

Description & Purpose

Oversees company adherence and compliance with statutes, agreements, and regulations

Goal

To ensure business is conducted in a manner that reflects lawful practices and the company's values

POC

Oiga Glinka

DIVISIONS

OPERATIONS MANAGEMENT

Description & Purpose

Leads the business and stakeholders to ensure functionality, effectiveness, and overall satisfaction

Goal

To lead the operation to success by showcasing a strong example according to company goals and policies

PRODUCTION

Description & Purpose

Envelops functions needed for successful product (goods and services) fulfillment supply chain

Goal

To yield successful output of company goods and services throughout the production life cycle

ADMINISTRATIVE

Description & Purpose

Enacts company and facility-wide coordination to orchestrate business functions

Goal

To facilitate cross-departmentally ensuring smooth running of the operation and company processes

HUMAN RESOURCES

Description & Purpose

Encompasses the employment life cycle

Goal

To maintain at-will employment relationships and records according to applicable guidelines and regulations

VENDOR MANAGEMENT

Description & Purpose

Encompasses vendor management supply chain

Goal

To engage and maintain effective supplier partnerships

ACCOUNTING

Description & Purpose

Surveys and manages monetary funding, spending, and upkeep

Goal

To analyze past financial allocations for consideration in future determinations and decision-making

FINANCE

Description & Purpose

Allocates company expenditures and revenue

Goal

To meet financial objectives and set the pathway for future successes

EXPERIENCE

Description & Purpose

Embodies and shapes company image and branding as well as secures a positive user experience

Goal

To encourage positive and effective interactions between the company and all parties

SALES

Description & Purpose

Links clients and potential partners with company goods and services

Goal

To identify, engage, and generate new leads and clientele

COMPLIANCE

Description & Purpose

Governs adherence to regulatory compliance and protocols

Goal

To ensure internal processes are upheld according to company and industry standards

IT SUPPORT

Description & Purpose

Administers and maintains company technological tools and infrastructure

Goal

To safeguard essential business functions and uphold a relevant technological environment

IT INNOVATION

Description & Purpose

Leads technology and infrastructure development and integration

Goal

To forecast, analyze, and implement technological advancements

CONTRACTS

Description & Purpose

Facilitates attainment of contracts as well as related guidance and upkeep across all departments

Goal

To fortify and align company practices and partnerships with the legal sector

MITIGATION AND LITIGATION

Description & Purpose

Serves as company representation for matters pertaining to law and legal outcomes

Goal

To lessen the possibility of negative visibility and outcomes

CERTIFICATION

Description & Purpose

Secures and upkeeps company and departmental certification and re-certification

Goal

To encourage an advantageous business environment that strives for continued achievements

SUBDIVISIONS

PROJECT MANAGEMENT

Description & Purpose

Drives products throughout entire life cycle

Goal

To deliver the best possible customer service while fulfilling client needs for goods or services

QUALITY ASSURANCE

Description & Purpose

Maintains and ensures the output quality of company goods

Goal

To output the best possible yielded goods according to company and industry document quality standards

TEAM MEMBER RELATIONS

Description & Purpose

Facilitates team member employment relationship with the company as well as safety and comfort

Goal

To foster an employment relationship between company and team that allocates for mutual respect and understanding during all employment stages

TEAM DEVELOPMENT

Description & Purpose

Fosters company and individualized growth planning and team development

Goal

To cultivate an enriching environment that engages growth and diversity

COMPENSATION & BENEFITS

Description & Purpose

Administers compensation and benefits for all employees, including management of eligibility, issuance, and mitigation

Goal

To ensure fair and equitable compensation for work performed with and for the company

VENDOR RELATIONS

Description & Purpose

Manages the vendor life cycle and relationship with the company

Goal

To foster and maintain relationships and records between suppliers and the company

VENDOR VALIDATION

Description & Purpose

Facilitates screening and development processes with company vendors

Goal

To assess and validate background qualifications as well as develop supplier skills and potential

SOLUTIONS

Description & Purpose

Crafts customized solutions and quotes for current and prospective clients

Goal

To provide support and guidance for clients utilizing company and industry knowledge