

Company Overview

Founded in 1999 and headquartered in Easton, Pennsylvania, **FCI – The Language Experts** is a nationally certified Woman Owned Small Business (WOSB) dedicated to breaking language and cultural barriers. With over 25 years of proven expertise, we are a trusted partner to financial institutions, government agencies, private companies, healthcare systems, educational institutions, and legal professionals across the United States.

We offer high-quality, human-centered language solutions in over **1,200 languages and dialects**, including support for **rare, tribal, and endangered languages**. Our global network of thousands of vetted linguists, combined with our in-house project and account management teams, ensures that each client receives **tailored service, cultural sensitivity, and rapid response times**—even same-day turnaround when possible. FCI operates in compliance with ISO 9001 (Quality Management Systems) and ISO 17100 (Translation Services), ensuring consistent quality, process efficiency, and client satisfaction across all service areas.

Our commitment is to foster global communication and inclusivity through **accurate, accessible, and industry-specific language services**. Whether delivering on-demand interpretation, certified translations, or multilingual voice-overs, we focus on building bridges between people, businesses, and communities—one word at a time.

Core Services

Translation:

Expert human written translation, culturally adapted for the intended target audience.

Machine Translation with Post-Editing (MTPE):

AI-powered translation reviewed and refined by professional linguists for accuracy, fluency, and context.

Interpretation:

On-site, over-the-phone (OPI), and video remote interpreting (VRI) across 150+ languages. **24/7 access to our on-demand platform** connecting to qualified interpreters in seconds.

Transcription:

Accurate conversion of spoken content into written format, with multilingual capabilities.

Voice-over:

Professional multilingual voice talent for narration, automated voice-response systems, media, and more.

Desktop Publishing (DTP):

Multilingual formatting for print and digital documents in alignment with the original layout.

Key Differentiators

Tailored & Scalable Solutions:

Customized language services designed to meet the unique needs of each client—whether for a one-time project or high-volume, ongoing support.

Global Expertise:

A network of over 6,500 linguistic vendors spanning all regions, cultures, and time zones.

Rare & Endangered Languages:

Proven capability in servicing tribal, indigenous, and endangered language requests, while ensuring cultural respect.

Human Connection:

Real people on the line—dedicated project and account managers are available throughout the duration of the partnership.

25+ Years of Experience:

Trusted by local communities, government agencies, and private sector leaders.

Subject Matter Experts:

Linguistic professionals are matched to projects based on industry knowledge and linguistic specialization.

CERTIFICATIONS

Women Owned Small Business (WOSB)

National Women's Business Enterprise (WBE)

Certificate of Diverse Ownership

PA Small Business Certification

NYC WBE

Massachusetts Supplier Diversity Office (SDO) WBE

American Translator's Association (ATA) Corporate Member

TECHNOLOGY

FCI leverages advanced technology to streamline workflows, reduce turnaround times, and enhance service delivery. Our systems enable process automation, real-time project tracking, and secure communication. While we offer AI-powered tools—such as machine translation with post-editing—these are always optional and used only when aligned with client preferences. Our tech-driven approach supports scalability without compromising the human quality behind every project.

EXPERIENCE

With over **25 years of experience**, FCI has partnered with many industries including:

-  Banking & Finance
-  Government Authorities
-  Healthcare & Insurance
-  Legal & Immigration
-  Education & Learning Institutions

Notable clients include large banks, medical facilities, insurance and law firms, and school districts.

CONTACT

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Let's break barriers—get in touch to start your next project.



At FCI – The Language Experts, our mission is to break language and cultural barriers by delivering high-quality, human-centered linguistic services that empower global communication. We are committed to fostering inclusivity, accuracy, and cultural understanding—connecting people, businesses, and communities through the power of language.